

Shipping policy

This shipping policy explains how ICE INFOTECH operates its shipping procedures and how we strive to meet your expectations with every order. Whether you're a first-time buyer or a returning customer, we want to ensure that your experience with us is smooth and satisfactory, right from placing your order to the moment it arrives at your doorstep. This policy has been created with the help of the [shipping policy generator](#).

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Shipping and Delivery Options

We offer a variety of shipping options to suit the needs of our customers.

Free Shipping

As part of our commitment to an exceptional shopping experience, we are pleased to offer free shipping.

Shipping Methods

We offer a variety of shipping options to suit the needs of our customers:

- STANDARD: ONTIME
- ON ADDRESS: 5 TO 7 DAYS
- BOTH: 5 TO 10 DAYS

In-store pickups

We offer a convenient local pickup option for those who prefer to collect their orders in person. It is designed to provide a fast and efficient way for local customers to receive their products without waiting for home delivery.

Please wait for the confirmation email before coming to the store to pick up your order.

Pickup ours are as follows: Monday to Friday between 9am to 5pm.

This process helps to ensure that orders are safely and accurately handed over to the right person.

Delayed Orders

Unexpected delays can occur due to various reasons such as logistic challenges, inclement weather, high demand, or carrier issues. We are committed to handling these situations with transparency and efficiency. In the event of a delay, our priority is to keep you informed. We will promptly notify you with updates on the status of your order and the expected new delivery time. Our goal is to provide clear and accurate information so you can plan accordingly.

Understanding the inconvenience caused by delays, we offer options to maintain your satisfaction. If your order is significantly delayed, you will have the choice to continue with the order, modify it, or cancel it for a full refund. Our customer service team is always available to assist with any changes to your order.

Contact Information

If you have any questions or concerns regarding our shipping policy, we encourage you to contact us using the details below:

- <https://iceinfotech.co.in/contact/>
- ASHISHJNVS@GMAIL.COM
- GOPALBAD,SARMERA,NALANDA

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